

Accuracy Performance Accountability

The Nuclear Materials Management and Safeguards System (NMMSS)

NMMSS

2014

Annual Users Training Meeting

May 12-15, 2014
Denver, Colorado



Continuous Improvement

May 15, 2014

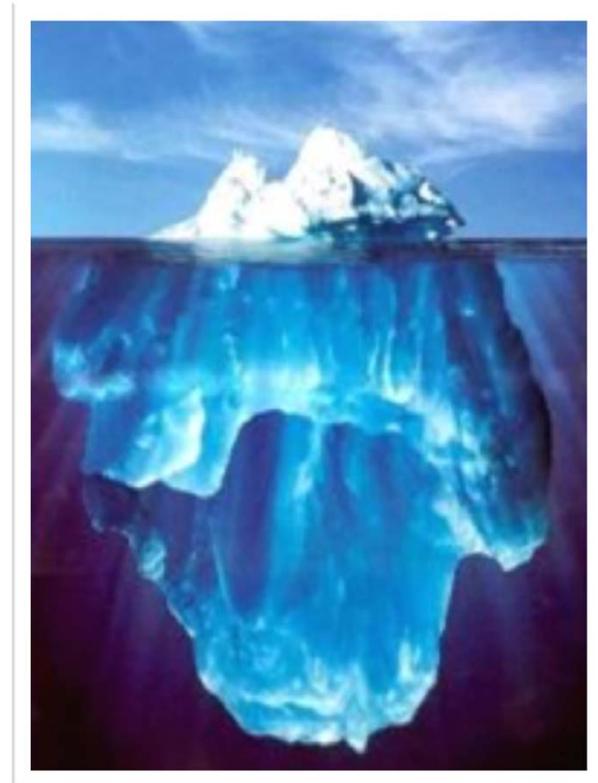
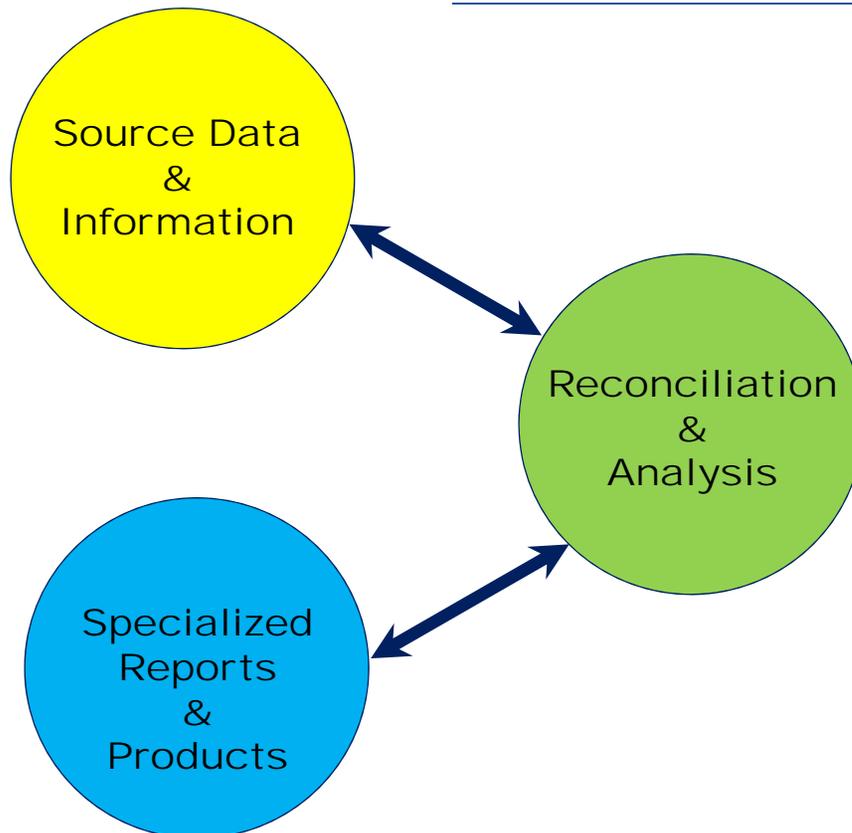
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Drivers

- Operational efficiency
- Growing list of customers and stakeholders
- Increased complexity of information needs
- Performance accountability

Continuous Improvement *Across all key elements and processes*



Focus: Accuracy, Completeness, and Timeliness



Strategic Actions to Influence Performance

- Integrity of Source Data & Information
 - Electronic submission – minimize reliance on manual data entry
 - Early engagement by/with data submitters to minimize potential reconciliation issues
 - Greater technical rigor in upfront review and quality assurance
- Operational and analytical capacity and capability
 - Build on legacy knowledge and institutional knowhow
 - Greater utilization of field and industry subject matter experts
 - Leverage IT advancements
- Products and Customer Responsiveness
 - Prerequisite skill-set to develop specialized reports and analysis
 - Outreach and communication
 - Performance metrics and progress status tracking
 - Defined roles and responsibilities



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Key Steps

- Communication, communication, communication.....
- Clarity of requirements and expectations
- Proactive planning and risk management
- Technical rigor and transparency
- Performance Accountability