



News Media Contact:  
Steven Wyatt (865) 576-9918

Thursday, June 23, 2005

## **TWO KEY NNSA SITE OFFICES REGISTERED UNDER INTERNATIONAL QUALITY STANDARD**

**OAK RIDGE, Tenn.** -- Two site offices of the National Nuclear Security Administration responsible for overseeing major production facilities of the nation's nuclear weapons complex have been registered under the ISO 9001:2000 quality standard.

The Kansas City Site Office, Kansas City, Missouri, and the Y-12 Site Office, Oak Ridge Tennessee, recently became officially registered under this prestigious quality standard after successfully completing voluntary audits. The two offices are responsible for overseeing operations at Kansas City and Y-12 National Security Complex, which are key manufacturing facilities supporting the nation's nuclear weapons program.

The initiative for these offices to seek registration in this international standard began in 2003 when NNSA Administrator Linton Brooks supported the voluntary application of the ISO standard to all NNSA operations.

"I am very pleased that both the Kansas City and Y-12 Site Offices have achieved ISO registration," Brooks said. "Quality is at the very heart of what we do everyday at NNSA in support of national security. I have strongly encouraged our site offices and facilities to develop quality management systems and to seek ISO registration of our operations. This achievement was made possible through the hard work of our federal employees at these important sites and the leadership of our site office managers."

ISO is a process-based quality management system that requires a formal design process consisting of planning, inputs, outputs, review, verification, validation, and change control, and analysis of data on customer satisfaction, suppliers, and product requirements.

In their respective efforts to achieve ISO certification, both NNSA Site Offices established the quality management systems, defined roles and responsibilities, documented work processes, measured performance, and developed a system of continuous improvement in their operations.

These factors were audited in January and February 2005 by Perry Johnson Registrars, an independent firm that performs audits in the ISO program. As part of their registration, both Site Offices received an official certificate and ISO 9001 flag in recognition of this achievement.

The Kansas City Site Office is managed by Steve Taylor. William Brumley serves as manager of the Y-12 Site Office.

The mission of the NNSA's Y-12 Site Office (YSO) is to ensure the safe, secure, and cost-effective operation of the Y-12 National Security Complex -- a unique manufacturing facility that plays a key role in the United States Nuclear Weapons Complex. YSO performs program oversight, contract management, and evaluation to meet national security missions while ensuring the health and safety of employees and the public.

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